

# Customer Repair Request

sales@caldek.com

Customer Name: \_\_\_\_\_

Customer Address: \_\_\_\_\_

Phone Number: \_\_\_\_\_

Date Submitted: \_\_\_\_\_

*Please note: Repair turn around time varies on weather and workload. We will notify you prior to our arrival. We do not require homeowners to be present unless requested.*

Repair Notes: (Please include photos when submitting this form via email)

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## **Payment Information**

Warranty Project? Yes or No

Amount Quoted for Repair: \_\_\_\_\_

Credit Number: \_\_\_\_\_ Expiry: \_\_/\_\_/\_\_ (No name or CVV code required)

*Please note: All payments will be collected the day of or prior to the scheduled repair day.*

## **Additional Notes**

Ladder Required? Yes or No

Home-owner required to be present? Yes or No

Duradek? Yes or No / If No, which other brand? \_\_\_\_\_

Vinyl Colour: \_\_\_\_\_

Edging / Clip / Caulking Colour: \_\_\_\_\_

*Please note: All projects come with a 60 Day Workmanship Warranty for Duradek Products only if not covered by the original Duradek Warranty. A project manager will be calling you once the form and pictures have been submitted to [repairs@caldek.com](mailto:repairs@caldek.com). They will give you a timeline of when we can get to your house for the repair.*

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## **CALDEK REPRESENTATIVE OFFICE USE ONLY:**

Completed By: \_\_\_\_\_

Additional Charges: \_\_\_\_\_

Completion Date: \_\_\_\_\_